

RC

Robert Cravalho



“Some avoid conflict,
others learn to embrace it.”

Embracing
Conflict

Building
Rapport

Becoming
An Active
Listener

Identifying
Emotion
Versus
Logic

Providing
Suggestions

Bringing
About The
Conclusion

MANAGING CONFLICT TO RESOLUTION

It's not a matter of if you have conflict, but how you respond to it. Are you confident in your ability to manage conflict in your life? If not, what are you doing to enhance your ability?

Robert A. Cravalho, MPA, AS, has a two-hour and four-hour program that will provide you with the tools to manage conflict in your everyday life. He can also tailor a program to fit your needs.

Robert served as a Honolulu police officer for over 30 years. As a police officer, he was assigned as a hostage negotiator and effectively managed conflicts with deadly consequences. Robert is a graduate of the FBI National Academy and is on the faculty at the Hawaii Pacific University. He is also the managing agent of Hawaiian Island Investigations, a private firm providing investigation and security services for clients like the National Football League and the Hawaii Hotel Visitor Industry Security Association.

In 2017, Robert received the coveted Accredited Speaker designation from Toastmasters International and is only one of 75 Toastmasters in the world to achieve this designation.

CALL NOW TO SCHEDULE

808-265-3434

ROBERTCRAVALHO.COM

A MESSAGE YOUR AUDIENCE NEEDS TO HEAR

Robert has taken his training and experience and created an entertaining presentation that provides tools that anyone can use to manage conflict in their everyday life. He has demonstrated his ability to combine his expertise with the mastery of the spoken word. Robert is ready and willing to help you and your team become the best you can be.